



TimelyCare's Parent/ Guardian Consent Process

TimelyCare has a new, simple process for minors (under age 18) to get parent/guardian authorization and consent to access TimelyCare's services.

- 1 Create a free TimelyCare Account.** Download the TimelyCare application from the app store or log in on the [website](#). Create an account with your school issued email address ending in .edu and provide basic information to get started, which takes about 2 minutes to complete.
- 2 Share the consent form with your parent/guardian.** Once your account is created, share the electronic consent form with your parent/guardian to complete. This electronic consent form can be completed from any device, and members don't need to log in or create a password to submit the form to our team. All fields with * are required. Click "Submit" once your parent/guardian has completed the form.



English
<https://bit.ly/3ARKTEI>



Spanish
<https://bit.ly/490hkwU>

- 3 Check your email.** Once we receive your completed consent form, a team member at TimelyCare will upload it to your account. You will then receive an email notification from TimelyCare's customer support team confirming that your account was created.
- 4 Start to use TimelyCare services!** [Log on to TimelyCare](#) or download the TimelyCare app (available in the Google Play Store and Apple App Store) to start engaging with all of the TimelyCare resources available!

If you need help, contact TimelyCare's customer support team at 833-4-TIMELY.

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